



JOB TITLE:	Outreach Worker – Institutional Abuse in Childhood
REPORTS TO:	Chief Executive Officer
DIRECT REPORTS:	None
LOCATION:	Jersey. Until current restrictions are lifted this is a working from home role
SALARY:	Competitive
HOURS:	Part-time, working 3 days (or 21 hours) per week
TERM:	Fixed-term contract to 31 st December 2021

About Jersey Community Partnership

We're changing the way people perceive, plan and prioritise their giving. Jersey Community Partnership is an independent and impartial charitable organisation championing the development of a robust and resilient voluntary and community sector in Jersey. By connecting people, encouraging greater collaborative working, and sharing knowledge we aim to help improve the flow of money, ideas and volunteers around our community in pursuit of social justice.

Background

Following the publication of the Independent Jersey Care Inquiry, the Citizen's Panel made a series of recommendations, of which Recommendation 3 centred on the provision of 'Help and support for victims/survivors and their families'. This support must include the creation of opportunities for survivors and their families to come together, the provision of mental health and wellness programmes, and the provision of an independent advocacy service.

Jersey Community Partnership has been granted the project funding to employ an Outreach Worker who is wholly independent from the Government of Jersey, to scope out and pilot the provision of help and support available to survivors and their families.

We are an equal opportunities employer and are committed to ensuring that underrepresented communities are represented in our organisation. We particularly welcome applications from those with care experience, the BAME community, and people with disabilities.

Job Purpose:

To scope and pilot a peer support network and the provision of independent advocacy, principally for survivors of institutional abuse in childhood.

The Outreach Worker will lead on the engagement and establishment of relationships throughout the survivor community, and with other stakeholders, to ensure that the views of those with lived experience lead the discussion and inform the establishment of any provisions.

The successful candidate will have a suitable qualification and/or proven experience of working with and supporting survivor communities and abuse-related organisations. You will have experience of



leading, planning and delivering community outreach and engagement activities, working with a wide variety of partners and stakeholders.

Principal Accountabilities:

1. Respecting and valuing the diversity of the community with whom we seek to work, recognising the needs and concerns of a diverse range of survivors ensuring the provisions are accessible to all.
2. Lead the development and execution of an engagement strategy and plan to engage survivors and their families.
3. Work with survivors one-to-one or in a group setting, face-to-face, by telephone or video call.
4. Lead the stakeholder analysis and asset mapping to identify key project partners including referral organisations, front line organisations and survivor specific NGOs.
5. Build and maintain effective working relationships and partnerships with key external stakeholders and partners.
6. Contribute to the planning of survivor consultations or partner steering groups to share best practice.
7. Manage, plan and deliver a range of successful interactive and creative engagement events.
8. To work according to safeguarding principles to ensure that the welfare of survivors are paramount, remaining up-to-date and compliant with all organisational procedures policies and professional codes of conduct and uphold standards of best practice.
9. Undertake all monitoring and evaluation in line with the requirements for the project, keeping accurate and confidential records.
10. Lead, plan and deliver the initial outline recommendations for the establishment of a peer support network and the provision of independent advocacy for survivors.
11. Evaluate any pilots undertaken and provide interim and final project reports, including costings of establishing and delivering recommended provisions.
12. To be responsible for your own health and safety and that of your colleagues, in accordance with the Health and Safety at Work (Jersey) Law.
13. To work in accordance with the Data Protection (Jersey) Law.

Person Specification:

You must be resident in Jersey and Entitled to work

Criteria	Essential / Desirable
Qualifications:	
The postholder should ideally hold a relevant qualification to Undergraduate / NVQ Level 4 or equivalent	E
Further education or training to NVQ Level 6 or equivalent	D
Relevant training within safeguarding, health and social care, social justice, criminal justice, mental health, advocacy, children's services, looked after children	D
Experience:	
Experience of outreach work amongst vulnerable people	E
Has a good understanding of institutional abuse including the impact of abuse on victims and their loved ones or families	E
Understand the remits and resources of relevant statutory bodies and voluntary agencies	D
Skills and attributes:	
Understand and be committed to equal opportunities, diversity and inclusion issues in policy and practice	E
Excellent relationship management skills	E
Strong written and verbal communications skills	E
Proactive self-starter, able to work to agreed timeframes	E
Strong planning and organisational skills - able to prioritise workload effectively	E
Strong IT skills and literacy – competent user of MS Office and ability to work with database systems	E
Flexible and adaptable style; willing and able to work outside standard office hours when required to do so to complete specific tasks	E
A good knowledge of the issues facing survivors of institutional abuse and a passion for helping to make their lives better	E
Uses understanding of others to influence outcomes	E
Builds networks and solutions with others, creating productive connections	E
Understands the needs of others and is able to empathise	E
Act with integrity and respect when working with all clients, agencies and individuals.	E

Advocates the importance of sharing knowledge as a key to empowering people	D
Good understanding of relevant legislation	D

Attitudes/ Behaviours:

Self-awareness - *Acts on a genuine awareness of self*

- Is proactive in learning new skills and developing as an individual
- Seeks constructive feedback, reflects and takes appropriate action
- Understands own impact on others and modifies behaviour accordingly
- Effectively manages own feelings and reactions

Passion - *Uses enthusiasm and energy to motivate self and others*

- Conveys passion and conviction for the project
- Is an ambassador for project vision, values and outcomes
- Inspires passion in others, including partners and stakeholders

Personal Drive - *Develops a challenging vision of the future and strives to create it*

- Develops aspirational visions of the future for the project
- Is driven to achieving exceptional results
- Constantly challenges own personal performance
- Demonstrates tenacity, especially in situations of personal challenge

Flexibility - *Is competent at adapting approach when necessary*

- Is open to new ideas and perspectives
- Willingly adapts thinking and is able to modify direction in light of new information
- Develops and if necessary, implements contingency plans to deal with unforeseen circumstances
- Changes approach according to demands of situation